

## Refund Policy

### **We Guarantee Your Satisfaction!**

#### **Refund Policy**

The Company offers a seven (7) day, 100% Money Back, and Satisfaction Guarantee to all subscribers. The seven (7) days, 100% Money Back Guarantee, starts from the date of purchase, includes weekends, and applies to the initial purchase of any Members Package. If a subscriber is dissatisfied with the service for any reason, the subscriber may receive a refund within seven (7) days of the subscriber's initial purchase, for a full refund of the purchased price. All other warranties and guarantees are disclaimed. After seven (7) days, your purchase will no longer be refundable. Please email [support@HUGtraders.com](mailto:support@HUGtraders.com) to cancel your account.

The Company offers a seven (7) days Money Back Guarantee for all subscription payments made to HUG Traders. This includes the date the subscription is due, includes weekends, and only applies to monthly subscription ("Autoship") payments. If a subscriber is dissatisfied with the service for any reason, the subscriber may receive a refund within seven (7) days of the subscriber's monthly subscription, for a full refund of the subscription price. All other warranties and guarantees are disclaimed. After seven (7) days, your purchase will no longer be refundable. Please email [support@HUGtraders.com](mailto:support@HUGtraders.com) to cancel your account.

#### **WARRANTIES**

Except as expressly stated herein, Company makes no warranty or representation as to the merchantability, fitness for a particular purpose, workmanship or any other warranty concerning any product or service purchased from or through Company. Please email [support@HUGtraders.com](mailto:support@HUGtraders.com) to cancel your account.

#### **Customer Service:**

Email: [support@HUGtraders.com](mailto:support@HUGtraders.com)

Hours: Monday to Friday, 9:00 AM to 7:00 PM, EST.

#### **Our Address**

HUG TRADERS

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